



# IMPACT & ANNUAL REPORT

To 31 Mar 2021

KPC Youth & Community, Off Pyle Inn Way, Pyle, Bridgend CF33 6AB

01656 749219 / 745399 • [info@kpcyouth.com](mailto:info@kpcyouth.com) • [www.kpcyouth.com](http://www.kpcyouth.com)

# CHAIR'S REPORT



*First of all, before I introduce you to this year's annual report, I would like to take this opportunity to remember the family, friends and neighbours who have been lost since the COVID pandemic changed all of our lives. I don't think any of us could have imagined that when we were being asked to shut our lives down in March of 2020 for a few weeks... that we would still be dealing with the devastating affects personally and economically all of these months later.*

*The challenges experienced by us all will remain with us for a lifetime, and I want to take this opportunity to acknowledge our brilliant NHS in Wales who worked tirelessly to save lives, as well as all of the many key workers who continued their jobs supporting communities, keeping people safe and making life more bearable for us all – THANK YOU.*

*As a volunteer with KPC for almost 21 years, I can honestly say, like many others that the past year has been the most challenging the charity has had to face. Not so much in monetary terms, as we have been grateful to have received some financial support from Bridgend Council's COVID fund. This has been for the many children and young people whose lives have been impacted by schools closing, lack of contact with their friends and the opportunity to engage with the brilliant youth work staff and volunteer team that KPC offers.*

*During this past year our Project Development Manager Alison and Senior Youth Worker Karen have worked tirelessly to keep children and young people engaged by using very new methods... like Zoom (that we are all now very aware of) to keep some offer of services while the centre provision has remained closed, albeit for a few odd weeks (see page 4 of*

*the report). I would like to take this opportunity to thank them both for their tremendous effort and commitment throughout, which under the circumstances cannot be underestimated.*

*During this year, many of our staff have been furloughed using the Government's JRS scheme which has certainly helped the charity and enabled us to keep staff retained while we have been unable to open. We said goodbye and thanked one of our longstanding youth workers, Rhys Rogers.*

*I am forever grateful to my volunteer board members, Amelia for accounts and all of the wonderful supporters (see pages 3, 5, 12 & 13 of report) who have supported us over this extraordinary year... thank you! We are also grateful for the partnerships we have with our local Police, Community Councils and other organisations who we keep in contact with on a regular basis.*

*This year's report is naturally a reduced report on activity, as our engagement work has been limited by the COVID restrictions and Government guidance. However, we have still been able to keep contact (see page 4 for infographics on engagement) and more importantly provide vital emotional support and activities to our members, which has only been made possible by our dedicated team. Since the end of 2020, the board has been engaging with external consultants to look at our strategy going forward and how best to use the resources KPC has... that will help protect the charity in the future.*

**Paula**  
Chairperson



# OUR TEAM @ 31 MAR 2021



**Our Board Members:** Paula Lunnon, Paul Williams, Sandra Cook, Glyn Wallen, Chris Best & Shadow Board Member Anthony Hughes

**Our Staff Team:** Alison Mawby, Karen Phillips, Ceri Davies, Carly Bevan, Matthew Nicholls, Mark Holmes, Lisa Pritchard, Bobby Stretch, Sharon Palmer, Denise Humphreys, Andy Lewis-Jones, Rachel Grigg, Lee Iles, Jack Elsbury, Ema Owen

**Our Volunteers:** Amelia Cavaghan, Katie Pritchard, Laura Baker

**Our Youth Volunteers:** Cameron Richards, Ffion Thomas, Tia Parobij-Tudor, Thomas Collier, Reggie Hyde Jones



*I consider it a huge privilege to be able to volunteer with KPC, working with the Administration of the Charity. It is rewarding to know that your efforts are supporting the Youth Workers, in their work across the Community.*

**Amelia**  
Finance Volunteer



*I love Volunteering at KPC Youth Club, knowing I am helping the local community and helping others has allowed me to gain new perspectives on life. Everyone goes through their own issues in life and sometimes I think we forget to stop and relies how lucky we all are, this is where we should give back and make a difference in other people's lives and this is exactly what KPC Youth Club does. I think the work that KPC does in the community is amazing and the time and effort that is put in to help not only the children but also the adults in the local area make such a difference on people's lives. I feel blessed that I am a small part of this team.*

**Katie**  
I.T. Volunteer



*KPC means a lot to me and also a chance to socialise with people and help them with ordering from the cafe.*

**CR**  
Youth Café Volunteer



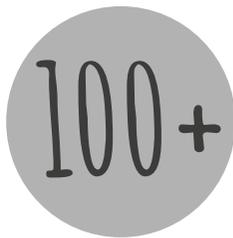
# A DIGITAL YEAR – VIRTUAL YOUTH CLUB!



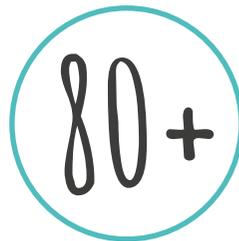
In 2021 we, like many other organisations, had to rethink how we could best support and engage young people due to the restrictions of the pandemic. We worked hard to be innovative and responsive to young people and developed new ways of working in a more digital way. We kept in touch with members in the following ways:



Catch Up Chats



Ask a Youth Worker Sessions



Outreach in our community



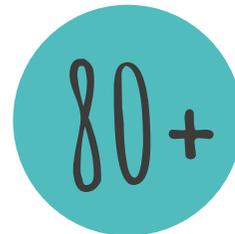
Contacting families to determine their needs



Supporting local families and individuals with food poverty



Zoom Sessions



Issues, concerns, advice & guidance

We were able to open very briefly back in November/December 2021 with limited numbers, and it was great to welcome back young people again to our centre. Activities were focussed more on the external areas for social distancing and safe operations, but everyone valued the benefits of face to face contact. Issues our staff helped young people with over the past year:



# VOLUNTEERS

1000

1000+ hours donated of their time, experience and expertise.



We also give thanks and remember one of our volunteers – Phil Jones – who supported our Rock School for many years. Sadly Phil passed away in the Summer of 2020 – he was a great supporter of KPC, and is very much missed.

We were delighted to receive donations of £2500 from Phil’s In Memorium Fund, which will be used for a music project/ equipment for the young people at our centre.

“ *During my time volunteering in KPC I have had so much enjoyment and such a learning experience. The information providing youth strategies and implementation of activities for the young people attending has a massive positive impact on the attendees, family and the community. But most of all, me. The information and experiences learned during my time has enabled me to drastically improve my academic performance for my university course, directing me in the steps to take to achieve academic success and self direction.*

*Everyone at KPC gives 100% to the role they are in, including the young people who help in sessions. Everyone is purely there for fun and education the youth of today, and it is certainly, in my eyes, a success.* ”

**Laura Lewis**  
Volunteer

# EOTAS AT KPC

MEMBER AGED 14

“ I have missed people! – so good to be back ”

MEMBER AGED 11

“ I feel free – out and with friends ”

During the past year we have continued to host the EOTAS (Educated Other than At School) Provision here at KPC, run for the Local Education Authority by Let me Play (LMP) for a small cohort of around 8 pupils, who struggle with mainstream education and benefit from the provision and facilities we offer here at KPC. This year pupils are undertaking work on the BTEC Public Services qualification. This provision has been enabled by them forming a “bubble” for schooling here, which has meant we have had to restrict daytime access to the centre.

## COMMUNITY CONNECTIONS

During the past week we have continued to hold regular meetings for community organisations, individuals or anyone who supports our local community, through our “Cuppa & Chat” virtual networking events. Although the format of the meetings has had to change, this has still been a great way to connect with other groups, share experiences, and information.

“ *Alison Mawby, the project development manager, is responsible for setting up regular community breakfast meetings. These meetings help various local services to maintain contact, raise awareness of what services are available in the community and look at ideas on how we can work together to solve local issues. Meetings have continued remotely during COVID and have proven invaluable to local PCSOs during lockdown* ”

**Jo Robey**  
PCSO

“ *I find the breakfast meetings a great benefit to my Organization as it links us in with other Organisations so we can all work together to support the community. Especially in the last year when we have been unable to see people face to face the Breakfast Zoom meeting has kept us all connected and supported with the different way we all needed to work.* ”

**Tricia Davies**  
Bridgend Foodbank

“ *It has been great having a regular get together with groups, organisations and individuals working hard to support their community during probably one the most difficult times for all of us. Connecting with these groups has meant we were better able support individuals in the community with local services. Working together during the pandemic has meant we have developed a stronger partnership/working relationship that will stand us in good stead for future provision and for the health and wellbeing of individuals and the community.* ”

**Gail Devine**  
BAVO Community Navigator

# WHAT IS YOUTH WORK?

The key purpose of youth work is to:

“ *enable young people to develop holistically, working with them to facilitate their personal social and educational development, enable them to develop their voice, influence and place in society and to reach their full potential.* ”

Youth work national occupational standards

“ *My 2 oldest – who are now 17 & 18 – loved going to KPC, and have got fab memories. Looking forward to my two youngest – 10 & 9 coming and making memories themselves.* ”

**Helen**  
Parent

“ *KPC continues to be an invaluable asset to our community. During difficult times this year and being closed due to COVID, youth workers have continued to interact with members remotely via social media and through outreach work. Staff have also regularly assisted our PCSOs with engaging with local youths in areas that have been problematic due to ASB and their help is always greatly appreciated.* ”

**Jo Robey**  
PCSO



During 2021 KPC became involved in a Digital project along with other organisations such as BAVO and Halo, led by Kerry Marlow and Steve Flett of the Porthcawl Buccaneers with the aim of supporting individuals who needed their own digital devices for school work, keeping in touch with others and helping to reduce their isolation. Devices have been donated to some of our members who struggled with home schooling and lack of devices within the family.



# CASE STUDY ON POSTCARDS PROJECT REACH-OUT PROJECT

“ Following our last session of open access at KPC, we had to close our facility to young people from the end of March 2020. This was a difficult time for everyone with uncertainty about what was going to happen, and how long for, and particularly for young people whose lives changed instantly with them not being able to do what they would normally take for granted – meet friends, hang out outside of their home, have freedom, and the chance to do their own thing.

For us this was a challenging time in trying to still retain contact with them (prior to lockdown we were having in more than 90 young people on some sessions) but also having to be mindful of guidelines and safety. We also had the majority of our staff put on furlough.

We wanted to find a way to still maintain connection with our members, that was warm, friendly but also gave them info on how to contact us if/when they needed us ...

We were already doing a range of support on-line – but were aware that some young people may not need that at that particular time, and also that different young people prefer different ways of getting in touch. We decided following on from a previous project we had undertaken,

MEMBER AGED 10

“ School is boring – so being here is fun ”

MEMBER AGED 11

“ I’ve really missed KPC and being there with my friends ”

to use an old-fashioned method of communication – via a colourful/cheerful postcard – just to say hi – thinking of you and to give the ways they could contact us – Facebook/ Twitter/Instagram/phone etc. This was something that even if not useful to them at that stage – would be something they could hold on to for the future. We decided during April/May to send a postcard to all current members, and those who were past members within the last year to let them know we were thinking of them, and also to give them something of their own – and something they may not have received before – with a postcard. We asked if they wanted to post a picture on our Instagram account to show them receiving the postcards.

Feedback was hugely positive from those who received them – they loved the idea, and the response from parents was also great and appreciative that someone was thinking of them. This is something that whilst an “old fashioned” method of engagement is something a bit different for young people and something we’d definitely consider in the future as a way to re-connect, and show we care :) ”

**Karen**  
Senior Youth Worker

# CASE STUDY ON CHILDREN IN NEED BENEFICIARY:

“ *L is 9 years old. She struggles with severe anxiety and attachment disorder.*

*Her mum contacted us with concerns for her mental health and lack of social interest and we worked together on a plan to gradually settle her into the new environment.*

*In the beginning L refused to stay, then she'd only stay outside, then she only stayed an hour of the session. I worked closely with her to ensure she felt comfortable and safe/secure. We build a great trusting relationship and rapport. After a few weeks, she finally stopped crying when being dropped off and stayed the whole session.*

*Her mum is so pleased that her daughter has gained new friendships and her confidence to leave her mum has improved a great deal. She's also less anxious and really enjoys herself.*

**Ceri**  
Dep Senior Youth Worker

MEMBER AGED 10

“ *I've done a lot of being on-line – it's so nice to come back to KPC and be on my scooter* ”

# STREET GAMES YOU VS TRAIN – FEEDBACK:

“ *KPC Youth have been a very important partner in the delivery of the You vs Train programme over the last 12 months. During an incredibly challenging year it has been brilliant to see such dedication to delivering the You vs Train safety messages to enhance the safety of the young people in your area. Your adaptability to deliver the programme in a variety of ways during the period of the pandemic has been fantastic to see and the opportunities you provide for local young people to help them be safer, healthier and more successful are valued by all at StreetGames. Thank you for all your hard work, keep it up!*

**Helen Crowley**  
StreetGames



# CASE STUDY RE CHILDREN IN NEED ABOUT ME PROJECT:

MEMBER AGED 12

“ It’s fun to be able to hang out with friends again, somewhere other than school ”

F is a member at KPC. She has been coming for many years and never misses any sessions. She has younger siblings who are part of a blended family. She often says she finds the household chaotic and likes coming to get away from that.

She has generally felt OK during Covid/Lockdown. However she is unable to see friends, which is a negative for her, as generally she is quite social. This meant that for several months she was unable to go out until the lockdown was over and school re-opened and is now back in that situation again. She said...

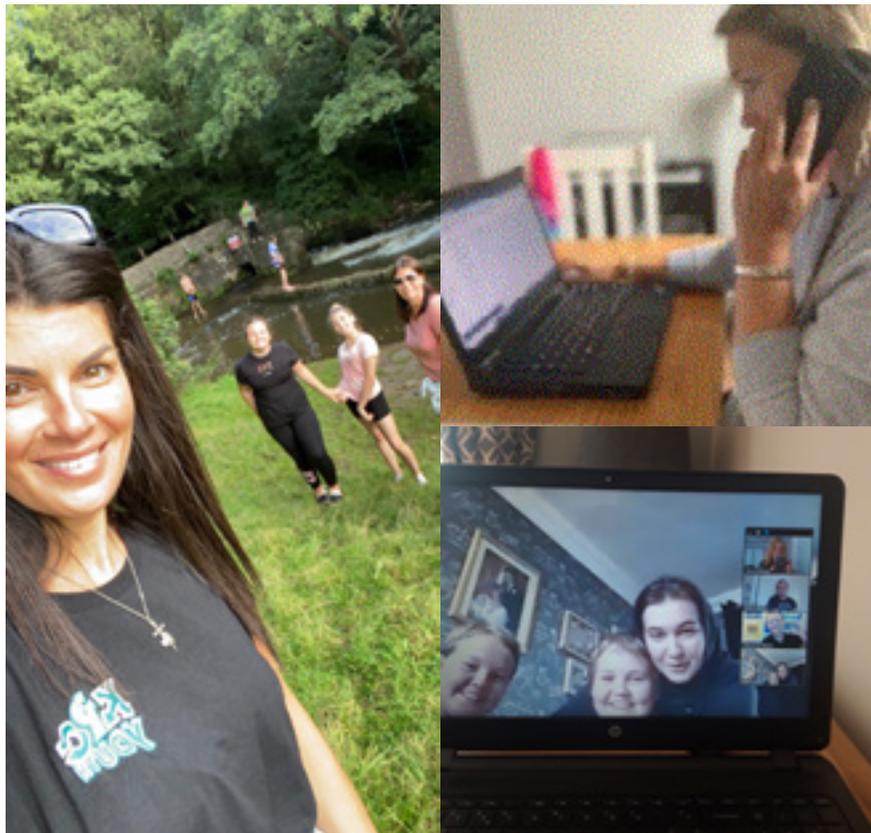
“ *...It was weird being being able to come to KPC - this was somewhere I’d meet with friends to play and have fun* ”

She attended the centre every session it was open before the pandemic, and to suddenly not have that escapism or space away from the sometimes chaos at home with younger siblings was a drain. About a month into lockdown she got used to not being able to come to KPC, but was still able to see staff and some friends via our on-line sessions Zoom etc. She took part in quizzes that we provided and also ask a youth worker sessions on Instagram. We noticed was she was very hard to engage online. So she would join a zoom but rarely spoke. The support sessions on

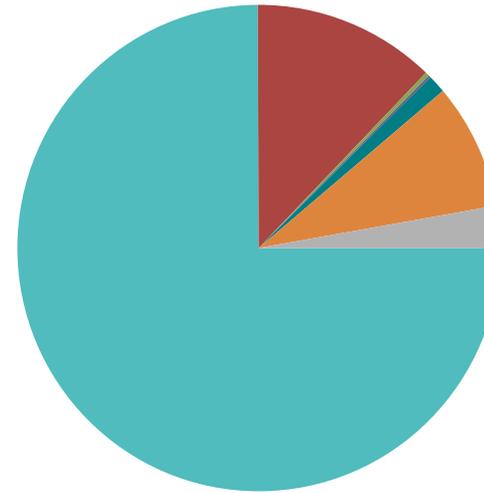
Instagram were proving difficult as she would only respond with minimum words. Her confidence in a social platform seemed very low. Staff worked hard to try and engage members online but this was completely new to them and us, as a way of support. Our unique selling point is we are a safe place for young people to go. Throughout the pandemic we continued to engage with her and realised that her lack of engagement was due to confidence in a virtual setting. After a few chats about what she has been up to we discovered she had new pets and through this created better discussions and she almost instantly became animated. She said she found it hard to engage virtually as she didn’t feel she had anything to say. This helped in the other sessions too. Without doing these online sessions we may not have got to that point. And although it wasn’t what she was used to, we could at least communicate with her and her with us. She loves her bike and exercise which is one of the reasons she attends when we are open, to take part in physical activity so she was excited when the centre re-opened. This allowed her to become active again, meet her friends and socialise. She was also volunteering with the younger group behind the cafe which helped develop her communication skills.

F may not see herself as having specific issues, but she was becoming isolated and lacking in confidence due to the pandemic, which impacted her wellbeing.

# HOW YOUR MONEY IS SPENT & HOW WE RAISE OUR INCOME

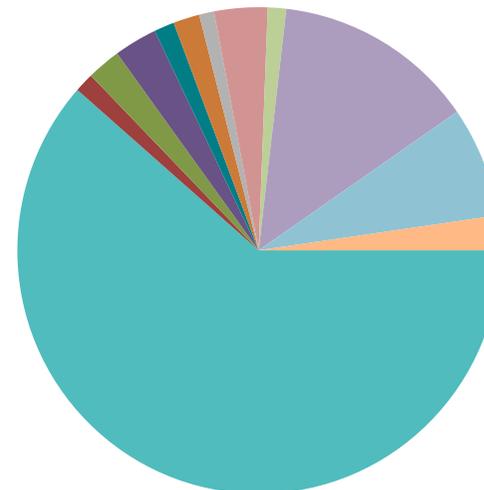


## Total Income 2020/21 £143,998



- Grants / Donations
- Fundraising
- Café Income
- Memberships
- Interest
- Rental
- Misc

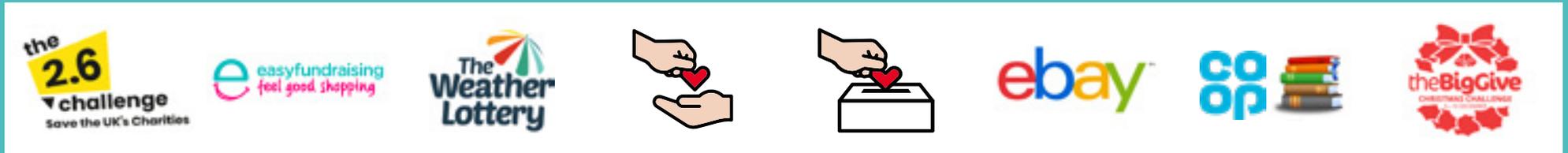
## Total Expenditure 2020/21 £150,354



- Wages
- Youth Trg & Activities
- Rent, Rates & Water
- Insurance
- Light & Heat
- Telephone
- Printing / Stat etc...
- Sundry
- Cleaning
- Maintenance / Repairs
- Depreciation
- Bookkeeping

# FUNDRAISING FOR KPC

As always we pass on huge thanks to those who have supported us throughout the year in a range of fundraising, and other ways – particularly thanks to Leigh Fennell of Wernick, Holly Campbell and Alan Gitsham for their sterling efforts with our 2.6 Challenge, and all who took part or donated to this, our Big Give pledgers and donors – particularly thanks go to the on-going support from supporters such as Christine Eynon, Bridgend Masonic Golf, Bridgend Rotary Club and our Big Give Champion – The Four Acre Trust. We also thank those who supported the challenge by making donations which were doubled and helped make the campaign such a success for us : Conor McCloskey – CM Utilities, Hugh McAuley –April Waxing Services, Jeff Perren, Steve Richard – Driveshaft Services, John Rundell, Rotary Club of Porthcawl, Keith Edwards, Lions Club of Bridgend, Janice Tucker, Richard & Brenda Percy, Sadie Davies, Paula Lunnon, Holly Campbell, Emma Dare, Deborah Davies and those would donated by wished to remain anonymous.



£652

£52

£152

£5117

£440

£7045

£426

£7535

# THANK YOU'S

MEMBER AGED 10

“ I need to learn my skills again – as I forget – so I’m going to practice lots ”

As always KPC would like to extend their thanks and indebtedness to all who help KPC continue, particularly during this challenging year. We thank our Board of Trustees, our Staff, our Volunteers and our Supporters – and of course the young people who continue to be the reason we “do what we do”.

Other special thanks go to our regular monthly donors – again your support is amazing – and really appreciated. We thank Porthcawl Lions for their amazing continued support, along with Andrew Singer, Win Griffiths, Jan Clark, Sadie Davies, G D Jenkins, Anthony Hughes, Paul Williams, CM Utilities & Whittinghams Bridgend

In addition we must thank Andrew Singer & Jeff Perren of the Rotary Club of Porthcawl for their amazing support and fundraising towards our roof repairs – which were incredible in the time frame and really helped us with some much needed repairs.

We also want to thank our major grant funders for the past year – which have included: Children in Need, Third Sector Grant, Sports Wales – Be Active, Porthcawl Horticultural Society, BAVO Covid Emergency Grant funding, Wales & West Housing Association, Bridgend County Borough Council.

Also we value the support we have had from “in kind” support – such as help with repairs to the building and pass on thanks to Wernick for their help, and also David & Adam Cook.

Other appreciation goes to all who have donated in other ways – monetary, donations to our collection boxes our in the community, raffles, contributed to or brought from our book stall at the Co-op in Porthcawl, Ebay donations and more – all your support collectively really does make a huge difference to us.

We thank other organisations who we have developed partnerships with such as Keep Wales Tidy, enabling us to be a hub to provide litter picking equipment for the community, our local PCSOs for their unfailing support of KPC, all the organisations who have attended our virtual Business Breakfasts, and enabled us to share information, frustrations, good practice, resources and more, giving us all a better awareness of what is happening in our local community. Also organisations such as CWVYS and BAVO for their guidance and support throughout the past year.

